

Careers

Position: Production Manager

Compensation: Exempt

Location:

Benefits: Health, Dental & Disability Insurance; Retirement Savings Plan; Incentive Bonus Eligible; Generous Paid Time off (PTO)

Department: Retail

Company Overview

Goodwill Industries of the Southern Rivers' (GWISR) mission is "Developing People, Changing Lives, and Building Communities." Our Career Centers and other job training, placement and advancement programs make this possible by giving people the support and resources they need to find and maintain employment. It is our organization's vision for people to be empowered with skills and opportunities, living fulfilled lives. In 2010, GWISR served and trained 21,669 people and helped 3,336 people earn good jobs, generating an economic impact of \$35.1 million.

Our organization operates as a social enterprise, which means the majority of our programs are funded by the revenue generated from GWISR's 9 retail stores and affiliate – PowerWorks Industries. These operations, which span 50 counties in West Georgia and East Alabama, generate annual revenues in excess of \$18 million. GWISR's successful self-funded business model is the result of long-term strategic planning and consciously executed business decisions. As our organization begins a new strategic plan in 2012, we eagerly anticipate moving towards a \$38 million organization and tripling GWISR's annual reinvestment to the communities we serve.

Position Summary

The Production Manager is responsible for overseeing operations of Goodwill's retail store and supporting staff while adhering to established production systems for new and donated items. He or she is expected to manage transportation of new and donated goods from off-site locations to the retail sales floor as well as lead and train staff to ensure workplace safety and proper pricing structures for merchandised goods. He or she is also responsible for ensuring that daily production goals are met and reported accurately. The Production Manager is expected to build upon current abilities in regard to team member recruitment, budget planning and management of both payroll and non payroll expenses. Qualified candidates will possess the interpersonal skills needed to fortify positive, working relationships with team members to help coach and develop them so they may achieve both their personal and professional goals.

Position Requirements

- Degree in Business, Retail Marketing, Production or in related field and two years management or
- Equivalent experience in retail production environment including four years supervisory
- Excellent organizational, leadership, interpersonal communication and computer skills
- Ability to affectively resolve customer and employee issues
- Ability to perform job functions including lifting a minimum of 25 lbs., see, hear, stand, reach, walk, bend and carry
- Ability to establish and maintain professional atmosphere for employees, clients and customers
- Business retail acumen with ability to apply company mission to daily operations
- Effective networking skills to act as Goodwill's ambassador through out the community
- Proven ability to develop others and produce sustained results expectations in retail environment

Application Process

Please visit www.gwizr.org; click on employment and then find the position you are interested in. Download the employment application and follow the remaining instructions.

