

## Careers

**Position:** Retail Associate

**Compensation:** \$7.35/hour

**Location:**

**Department:** Retail Operations

**Benefits:** Health & Dental Insurance (for FT Associates only), 401(k) with company match, Paid Time Off (PTO)

**Operational Schedule:**

Part-Time position averages 20-30 hours per week\*

Full-Time position averages 30-40 hours per week\*

\*Hours can and will fluctuate based on, but not limited to, business needs, i.e., seasonal changes, donation changes, etc.

\*Operating days may fluctuate based on store location but can include Monday-Sunday operating days.

**Company Overview:**

Goodwill Industries of the Southern Rivers' (GWISR) mission is: "Developing People, Changing Lives, Building Communities." Our Career Centers and other job training, placement and advancement programs make this possible by giving people the support and resources they need to find and maintain employment. It is our organization's vision for people to be empowered with skills and opportunities, living fulfilled lives. In 2009, GWISR served and trained 12,295 people and placed 2,006 into employment, generating an economic impact of \$35.1 million. Additionally, through the end of September 2010, GWISR has served 16,082 and placed 2,441 people into employment this year.

Our organization operates as a social enterprise, which means the majority of our programs are funded by the revenue generated from GWISR's 10 retail stores and affiliate – PowerWorks Industries. These operations, which span 50 counties in West Georgia and East Alabama, generate annual revenues in excess of \$18 million. GWISR's successful, self-funded business model is the result of long-term strategic planning and consciously executed business decisions. As our organization begins a new strategic plan in 2012, we eagerly anticipate moving towards a \$38 million organization and tripling GWISR's annual reinvestment to the communities we serve.

**Responsibilities:**

The Retail Associate's job is to create excellent relationships with donors, customers and co-workers and to ensure that all guests are treated to a great donating and shopping experience. He or she will cross train in all facets of the production and retail environment to include: processing donations (price products, stock the sales floor and maximize product output while maintain excellent quality), facilitating sales transactions and offering excellent customer assistance. The Retail Associate will communicate both policy and mission knowledge to customers and donors and he or she will support GWISR's mission of "Developing People, Changing Lives, Building Communities".

**Qualifications:**

- High school Diploma or GED
- Minimum 12 months experience working in a retail or related environment.
- Cashier experience is a plus.
- Must be able to stand for long periods of time.
- Must possess excellent customer service skills.

**Application Process:**

Click Here to fill out the online application and attach your resume.

